



Special Council Meeting  
Thursday, August 13, 2015

**1:00 p.m.**

Victoria Parks Community Centre  
35 Victoria Crescent, Mono Mills

**Acting Mayor – Councillor D. Beffort**

### **SPECIAL MEETING AGENDA**

**1. CALL TO ORDER**

**2. PRESENTATION**

1. Sara Peckford, Manager of Energy & Environment re: [Council Work Plan: Customer Service Discussion](#).

[http://www.pwc.com/en\\_GX/gx/psrc/pdf/the\\_road\\_ahead\\_for\\_public\\_service\\_delivery.pdf](http://www.pwc.com/en_GX/gx/psrc/pdf/the_road_ahead_for_public_service_delivery.pdf)

**3. ROUND TABLE DISCUSSION**

**4. ADJOURNMENT**

<http://www.caledon.ca/en/Calendar/Meetings/Default.aspx>



### **Accessibility Accommodations**

Assistive listening devices for use in the Council Chamber are available upon request from the Staff in the Town's Legislative Services Section. American Sign Language (ASL) Interpreters are also available upon request.

Please provide advance notice if you require an accessibility accommodation to attend or participate in Council Meetings or to access information in an alternate format please contact Legislative Services by phone at 905-584-2272 x. 2366 or via email to [accessibility@caledon.ca](mailto:accessibility@caledon.ca).